**TAHA BIYIK**

**7024 Ketchum Drive, Colorado Springs, CO 80911**

**540-760-9363**

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**SUMMARY**

BUSINESS PROFESSIONAL with over 4 years of progressive experience providing analysis, strategic planning, program and project management; Expertise in financing and customer service; Strategic and tactical planning, financial analysis, financial reporting, and resource analysis/optimization; Solid record of managing analytical studies, key initiatives, and high-profile performance improvement projects; Complex banking issues Critical thinking, problem solving, research and liaison skills. Recognized for outstanding communication and sense of humor; Leader who inspires, motivates and mentors and challenges; Fluent in Turkish.

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**PROFESSIONAL EXPERIENCE**

*-***Web Developer, Pikes Peak Community College**

**Colorado Springs, CO — 08/18-Present**

My objective on the web-team required me to write a program in PHP that created an ease of editing for the users/faculty, while using the Chapters webpage, which is a gamification of the Ethics course offered at PPCC.

*Accomplishments*

* Gained tremendous experience writing programs in PHP.
* Built up a few relationships with the Philosophy professors that use the webpage.
* Met customers’ design needs by effectively listening and communicating.
* Established long lasting partnerships with software developers and engineers.

**-ITSS, Jr-Tech, Pikes Peak Community College**

**Colorado Springs, CO —**

Responsible for keeping track of tickets, assisting setting up customer computers, peripherals, RAM , software , cable management, password assistance via phone, customer service, and providing solutions.

*Accomplishments*

* Assisted staff/faculty re-arrange and organize computer space, installed software/hardware , imaged computers, setup printer networks.
* Ensured the precise solutions over the phone to customers.
* Compensating for employee shortage by using comprehensive skills such as multitasking via web and phone, to provide solutions
* Provided exellent customer service over the phone or in person until the full customer fully satisfied.

**Education:**

**-Pikes Peak Community College**

AS Physics — 2018-Present

**Key Skills:**

* Expert level Microsoft Excel Spreadsheet Skill
* Expert level Microsoft Access and Outlook Skill
* Able to type 45 WPM
* Expert level with DAW Software
* Excellent  and written communication skills,

**Reference***:*

**-Available upon request.**